

Understanding the readability of colored text by crowd-sourcing on the Web

Silvia Zuffi, Carla Brambilla, Giordano Beretta, Paolo Scala

HP Laboratories HPL-2009-182

Keyword(s): color; psychophysics

Abstract:

We present an experiment about the readability of colored text on a colored background that we have conducted through crowd-sourcing on the Web. Our aim is to contribute to the understanding of the ease of reading text on displays under generic viewing conditions and, at the same time, we aim at demonstrating the suitability of performing psychophysical studies on the Web. Indeed, we compare our results with previous findings in the field obtained by means of visual experiments carried on into laboratories under controlled viewing conditions. Our analysis of reading performance and color dimensions suggests that 30 units of CIE lightness difference between text and background should be set in the design of textual display. In addition, regarding a pleasant color selection, our study suggests a light muted background.

External Posting Date: August 6, 2009 [Fulltext] Internal Posting Date: August 6, 2009 [Fulltext] Approved for External Publication



Understanding the readability of colored text by crowdsourcing on the Web

Silvia Zuffi,^{1,*} Carla Brambilla,² Giordano Beretta, ³ and Paolo Scala¹

¹ ITC-CNR, National Research Council, Via Bassini, 15, I-20133 Milano, Italy
² IMATI-CNR, National Research Council, Via Bassini, 15, I-20133 Milano, Italy
³ HP Labs, Palo Alto, CA 94304, USA
*Corresponding author: zuffi@itc.cnr.it

We present an experiment about the readability of colored text on a colored background that we have conducted through crowd-sourcing on the Web. Our aim is to contribute to the understanding of the ease of reading text on displays under generic viewing conditions and, at the same time, we aim at demonstrating the suitability of performing psychophysical studies on the Web. Indeed, we compare our results with previous findings in the field obtained by means of visual experiments carried on into laboratories under controlled viewing conditions. Our analysis of reading performance and color dimensions suggests that 30 units of CIE lightness difference between text and background should be set in the design of textual display. In addition, regarding a pleasant color selection, our study suggests a light muted background.

OCIS codes: 330.1690, 330.5510.

Introduction

In recent years, the problem of text readability on displays has received considerable attention. Most information provided on the Web is indeed text, and books and journals in electronic format are becoming more and more popular. Very often, long text is presented in black characters against a white background resembling the print on paper condition, but colored text on a colored background is a frequent design choice to highlight parts of a Web page, or, in general, to obtain a more attractive design. A proper color selection for textual displays is therefore mandatory, requiring addressing the issues of accessibility, legibility and readability of text, as well as user preference.¹ Design choices should be guided by rules and recommendations based on psychophysical experiments. In the past, psychophysical studies on reading from displays have been performed mainly on calibrated devices, at a fixed viewing distance, with a fixed ambient illumination, and with previous test of the visual acuity and color vision of the subjects. Visual experiments are traditionally performed in controlled conditions because it is considered necessary to evaluate the photometric quantities involved to a high precision. In recent years, there has been an increasing interest in performing such experiments in uncontrolled environments, but it was unknown if investigations that require tolerating a certain degree of uncertainty in the visual stimuli have scientific value. In previous research¹ we have verified the appropriateness of performing our readability studies on the Web by comparing a Web study with an equivalent experiment performed in the laboratory.

¹ In this work we are not interested in comfort and epileptiform activity, visual stress, colored overlays, nor ophthalmic tinting and filters.

In this paper, we address the issue of the ease of reading colored text on colored background. Differently from the terminology in other languages (i.e. Italian), in English two terms characterize text with reference to the task of reading. The Merriam-Webster online dictionary reports these definitions: *Readability*: suitability to be read easily; *Legibility*: suitability to be read or deciphered. In other words, legibility refers to the ease of identification of text items,² while readability refers to how comfortable it is to read a text. In general, legibility is a prerequisite for readability; when text is of low legibility its readability is also low, but, on the other hand, when a text is not very readable it is still possible that it is legible.

We present an experiment about the readability of colored text on colored background that we have conducted exploiting crowd-sourcing on the Web. The work aims to provide a contribution to the understanding of the ease of reading of text on displays under generic viewing conditions. Previous papers by the authors^{3, 4} addressed the readability problem focusing on the effect of luminance and luminance contrast, generally recognized to be the fundamental factor affecting readability (luminance contrast is indeed the attribute considered by W3C in the most recent proposal of readability guidelines for the Web).⁵ Moreover, in color selection for displaying information it is mandatory to consider color vision deficiencies (CVDs), and a good strategy, which implicitly takes them into account, is to ensure a sufficient luminance contrast between foreground and background colors.

This paper is organized as follows. In Section 1 we provide a comprehensive survey of the most significant findings in the field, specifically with reference to early research conducted in controlled conditions, and illustrate the proposal for a readability rule that we made in our previous papers. In Section 2, we describe how studies on readability are performed and in Section 3 we present our experiment. Finally in Section 4 we verify our proposal and compare with previous studies the results we obtained by crowd-sourcing on the Web.

Main findings of previous studies on readability

The most extensive investigation on readability goes back to the work of Tinker⁶ on prints, and Legge on readability of displays for normal and impaired people. Legge dedicated thirty years to research this topic, illustrating its complexity and posing many questions on the theoretical interpretation of experimental results. His work is summarized in a book.⁷ Pioneering research was conducted with monitors that were less effective in terms of luminance and luminance contrast compared with the displays we use today, however those results offer a good reference point and many of the initial findings are confirmed by recent studies conducted on contemporary color displays, including those involving the Web.^{4, 8}

It is necessary, in our opinion, to update more accurately the findings to contemporary devices, especially considering that today much textual information is provided on full color displays. Indeed, readability is a rather subtle effect and as technologies evolve, consecutive studies can yield opposite results depending on small technological changes or slightly different experimental design, i.e., what questions are asked. Regarding technology, the early literature is from a time when raster displays where CRTs with a gray mask and bluish, greenish, or amber phosphors, and character low-resolution bitmaps of a font like Gacha. This progressed through bitmapped displays at 70 dpi and specially designed serif fonts, CRTs with digitally controlled beam forming, grayscale CRTs, color CRTs, various LCD technologies, up to today's 200 dpi displays. Naiman⁹ has studied the font rendering issues in CRTs, pointing out a number of problems depending on particular display implementations. We present the previous research in order of relatedness, and the reader should be tolerant of apparent contradictions stemming from

different experimental equipment, which is rarely pointed out to sufficient detail in papers, or small experimental design changes. This apparent wavering of the results is also a motivation for Web based experiments using crowd-sourcing, because the large number of observers, displays, and viewing conditions should average out these subtle difference and offer more robust results. In this sense the reader should consider our survey of previous research as a roadmap for more detailed readings.

Effect of luminance contrast

As already mentioned, the luminance contrast between text and background is generally recognized as a fundamental factor affecting readability of colored text. Pioneering research on this topic supports this conclusion.^{2, 10-14}

Reading is related to the spatio-visual capabilities of observers. Since visual acuity is higher for luminance than for chromatic contrast, it is the former that predominates when we try to resolve fine details. Interestingly, Legge observed that the coding of contrast for reading is the same for rendering by color contrast or luminance contrast, apart from any filtering stage that determines the overall difference between achromatic and chromatic contrast sensitivity.¹⁵ Early stages of contrast coding seem therefore to provide a plausible basis for contrast limitations in reading. The majority of studies on readability — among them reference studies from Legge and Knoblauch^{13, 14} — have considered as a measure of luminance contrast the Michelson definition, a measure adopted in the "gratings literature" that combines differentiation and normalization, as required to code contrast at the early stages of the visual pathways.¹⁶ The Michelson contrast is defined as:

$$C_M = \frac{Y_{\text{max}} - Y_{\text{min}}}{Y_{\text{max}} + Y_{\text{min}}},\tag{1}$$

where Y_{max} is the largest luminance value among text and background and Y_{min} the lowest.

Legge¹⁴ observed that reading speed in normal vision is nearly unaffected by contrast reductions down to a critical Michelson contrast of 10% or less. McIntyre¹⁷ found in an informal study that some users require a contrast between 80% and 95% for comfortable reading. Snyder^{18, 19} suggested that the luminance ratio should be 3:1, which corresponds to a Michelson factor of 50%.

Rather than on a representation of the early stages of contrast coding, a different representation of luminance contrast can be based on psychophysical models, which typically include a non-linear transformation from stimuli to visual response. Luminance perception is represented by lightness, defined by the Commission Internationale de l'Éclairage (CIE) as a correlate of:

$$L^* = 116 \cdot \left(\frac{Y}{Y_n}\right)^{\frac{1}{3}} - 16,$$
 (2)

where *Y* is the luminance, and Y_n is the luminance of the reference white. The CIE lightness definition can be used to define a contrast measure based on lightness difference, as follows:

$$C_{L^*,abs} = \left| L^*_{f \ oreground} - L^*_{background} \right|. \tag{3}$$

Because L^* is scaled psychophysically and a unit corresponds approximately to a just noticeable difference (JND), the lightness difference is perceptually linear and does not require normalization, unlike Michelson contrast.

This expression represents the distance of two achromatic colors in a perceptually uniform color space, at suprathreshold levels of luminance difference. Beretta²⁰ considered this

measure of contrast to characterize the readability of text, and in an informal study suggested a lightness difference of 27 units between text and background as a threshold for comfortable reading. Based on his observation, we have performed an experiment that confirmed his suggestion.³ In previous research¹ we evaluated lightness differences of 20, 25, 30 and 35 CIELAB units and concluded that in order to present a readable text one should have at least a difference of 30 units. These values were a refinement of those considered in our 2006 paper.³ Lightness difference was also used by Sakatani and Itoh²¹ to adjust the contrast when an HTML page is printed without the background.

Recently, in the Web Content Accessibility Guidelines (WCAG)⁵ the W3 consortium has proposed a measure to select combinations of foreground and background colors for textual displays that takes the form of a luminance contrast. The measure is defined as:

$$C_{W3C} = \frac{Y_{\text{max}} + 0.05}{Y_{\text{min}} + 0.05},\tag{4}$$

where Y_{max} and Y_{min} are the greatest and the smallest luminance values, respectively, between foreground and background. Luminance values are computed from RGB data according to the sRGB specification.²² The WCAG guidelines indicate that contrast ratio should be at least 4.5:1, and that for larger point size text 3:1 is sufficient.

Effect of chromatic contrast

The main finding regarding the chromatic effect is that it does not affect reading performance as long as a sufficient luminance contrast exists between text and background. In the study of Knoblauch and Arditi, effects of chromatic contrast were evident when luminance contrast was sufficiently lowered.¹³ No advantages of color contrast were found for low-vision reading,¹⁵ and

relatively few people with normal vision exhibit effects of hue (wavelength) on reading speed when luminance is matched, that is, when luminance is sufficient for reading. In the study by Shiel¹⁹ an effect of chromatic contrast was observed, but this effect was small compared to the effect of luminance contrast. Many other authors^{2, 23, 24} have reported similar observations, viz. that luminance ratio is more important than chromaticity contrast.

The absence of an effect of color could be imputable to the absence of activation of the slow-conducting parvocellular pathways responsible for color perception. Indeed, recently Chase et al.²⁵ have performed experiments with isoluminant color text to selectively activate the parvocellular pathway, and observed that reading under a red light is faster under these conditions. This observation, compared with the experimental evidence that at normal luminance contrast a red light constitutes impairment in reading performance, indicates that the magnocellular pathway is the dominant visual pathway for text perception. This result supports the observation that, when a sufficient luminance contrast is ensured, color has no impact on readability because the response of the fast magnocellular pathway, which is sensible to luminance differences, predominates. The evidence of two separated mechanisms was noted also by Legge¹⁵; in an analysis conducted only for low values of contrast, he did not found effects of an additive interaction between luminance contrast and color contrast in reading, like it would be predicted by a single channel model. However, he also observed that the curves of reading rate versus luminance and color contrast are superimposed when scaled for a threshold value, indicating the similarity of the two mechanisms.

Equiluminance colors, i.e., colors having the same luminance level, but high chromatic contrast, can also generate readable text; the same performance in reading speed for high luminance contrast combinations can be reached with high color contrast for large characters.¹³

Legge¹⁵ observed that the reading performance for equiluminance colors is compatible with the speed of the parvocellular pathway. However, focusing on color contrast is not a good strategy in designing visual displays because of the limiting effect on people affected by CVDs, for whom a color contrast can be reduced by their limited capabilities in seeing colors.²⁰

If color contrast cannot improve reading performance, it may exhibit a limiting effect. According to Legge²⁶ in the cases in which wavelengths effects are present, reading speed of colored text on a dark background is more likely to be depressed for blue or red wavelength than for the medium wavelength green or for broadband wavelengths white and black. In the analysis of Matthews,²⁷ colors at the extreme of the spectrum (red, blue) were shown to produce poorer reading performance. In addition, in the analysis of near-equiluminant pairs with chromatic contrast, Knoblauch et al.¹³ found that for both their two observers, the ordering of reading performance from worst to best was magenta, yellow, and blue-green, on an achromatic light background.

The preponderance of previous studies investigating the role of color contrast on readability did not consider a measure to quantify its amount; usually colors are indicated by names or by their chromaticity coordinates.¹³ Differently, Legge¹⁵ described color contrast of his red or green displays over black background in terms of Michelson contrast applied to the luminance of the red or green channel, but this strategy applies to his simple case of primary colors against a black background. In different contexts, a considerable amount of research has been devoted to the description and quantification of perceived color appearance and difference. Colors can be described in terms of their perceptual attributes of lightness, hue, saturation, and chroma, and correlates for the perceptual attributes of hue and chroma can be defined in the CIELAB color space, where the correlates are h_{ab} and respectively C_{ab}^* .²⁸ Starting from 1976,

the CIE defined several formulæ for characterizing the perceptual difference between two colors, whereby these equations are used to determine if two colors match perceptually, rather than to quantify how much they appear different. Indeed, they are applied to couples of similar colors. Color difference formulæ have the structure of a weighted sum of lightness difference ΔL^* and chromatic difference. However, as we have previously discussed, luminance and chromatic contrast are not commensurate in the case of reading performance. Therefore, it is not appropriate to quantify the color difference between foreground and background using color differences like those defined by the CIE. It is interesting to note that in the past, color difference formulæ with specific parameters have been proposed to set readability rules.^{29, 30}

Effect of text polarity and background luminance

The sign of the difference between background and foreground luminance defines polarity. *Positive polarity,* or negative contrast, is for example black-on-white, while an example of *negative polarity,* or reversed contrast, is white-on-black. Normal vision acuity is slightly better for reversed contrast,³¹ but the majority of studies on readability found that positive polarity is more suitable for text.

Previous studies performed on old displays produced different results about the effect of polarity on reading performance. This was due to the characteristics of the equipment; for the rapid refresh rate of modern displays, dark characters on light background seem to be better, but for the common refresh rate of old displays a dark background was preferable.² Reading performance was also influenced by lighting conditions that could affect the perceptibility of flicker.² Another review of early studies¹⁴ found an advantage of black-on-white for reading and characters recognition, while Legge¹⁴ did not find any difference in normal vision, but found that people with low vision read faster with reversed-contrast text. These were usually people with

abnormal light scatter in the eyes. Pastoor³² found no evidence for an influence of luminance polarity on reading and search performance. According to Shiel¹⁹ polarity has a significant effect on visual performance in the sense that subjects perform better and have greater preference for dark targets on lighter backgrounds (positive polarity).

Sanders and McCormick³³ suggested that a light background might be advantageous under situations with glare or reflection problems because it may reduce the visibility of reflected light. Scharff and Ahumada investigated whether the effect of text polarity is due to different sensitivities in the "on" and "off" retinal pathways, or the result of more experience with dark text on light background.³⁴ They observed that light backgrounds yield better performance, with a predominant effect on the polarity of the text. As for the effect of luminance background, Lin found that in the case of positive polarity, better performance is obtained for a lighter background at the same luminance contrast but at different background luminance.³⁵

The lessons learned from previous studies that are relevant to our experiment can be summarized as follows:

- 1. Luminance contrast is the dominant factor to address readability
- 2. The luminance polarity affects readability (negative polarity is more difficult)
- 3. The luminance of the background affects readability (lighter backgrounds are preferable)
- 4. An additional color contrast does not facilitate reading when a sufficient luminance contrast exists
- 5. On achromatic background, wavelengths at the extremes of the spectrum are more difficult for text.

11

Measures of readability

Readability has been evaluated both in the sense of the ease of reading sequences irrespective of their meaning³⁶ and in the sense of the ease with which the meaning of the text is comprehended.² The ease of reading sentences is correlated to the speed of reading and — as observed by Legge⁷ — reading speed is preferable to comprehension as a psychophysical measure of reading performance, because comprehension is a noisy metric affected by non-visual cognitive factors. Although readability refers to the speed of reading text, results of experiments based on word and letter search are an alternative metric for readability,² as they involve the scanning of text. Opposed to that, letter identification tasks that are based on the presentation of single letters on the screen for a small amount of time are related to the concept of legibility.

In early reading research, Tinker and others demonstrated that reading velocity is inversely related to the semantic complexity of the text.³⁷ Therefore when looking at a "normal" text, if the same observer performs more than one test, it is necessary to provide some homogeneity of the text complexity, as the same text can be used only once. Legge⁷ designed the MNREAD procedure, where 170 different sentences are available for presentation, and each sentence has the same complexity (same length, non-technical words, declarative in nature). Wu³⁸ considered the time to read a story among a set of stories extracted from a newspaper and modified it to have the same length and complexity. The reading time was considered valid only if the participants passed a test on the comprehension of the text. Methods based on reading words can be influenced by words' length; to define a metric, Carver³⁹ found the "standard-length word" to be of six characters.

Recently, Buchner and Baumgartner⁴⁰ have hypothesized that reading performance can be influenced by the subjects' increased effort when reading more difficult text, with the effect of keeping the performance at the same level as for the less difficult situation, and therefore reducing the correlation between the measures of readability and reading comfort. In order to provide an answer to this question, they monitored physiological measures of effort and strain (breathing rate, heart rate, heart rate variability and skin conductance level) of the subjects performing reading tasks and their conclusion was that the subjects worked equally hard in all the experiment conditions.

In their experiments, Legge and colleagues adopted as a correlate of text readability the speed of reading comprehensive text.⁷ They mostly used the drifting-text method, in which text is presented on the screen at a drift rate. They corrected the reading speed in order to penalize it when reading errors were performed; reading speed is computed as the drift rate in words per minute times the proportions of words read accurately. The drifting text method differs from everyday reading in the pattern of eye movements, but the retinal images mimic the sequence of static text. Rapid Serial Visual Presentation (RSVP) is a similar method, where the words are presented sequentially at the same location on the screen. The drift method was also used by Knoblauch¹³; text velocity was incremented until the subject was not able to read without making errors. An estimate of the reading rate was defined as the minimum reading speed without errors.

In general, text is read aloud to detect reading errors. As observed by Knoblauch et al.,¹³ silent reading can provide faster reading rates, but the form and relation with the physical stimuli do not change.

A different strategy used in many studies considers as a measurement of readability some variation of a task of single word/character search. Scharff et al.⁴¹ considered the text extracted

from a newspaper and inserted a target word. The target word had to be detected and then associated with a geometric shape (comprehension). Roufs and Boschman^{37, 42} used "pseudo-text", assembling random characters in strings that approximate the distribution of word lengths in real text. The visual task was the search of a fixed letter, 'A'. This approach is suitable for eliminating the problem of linguistic meaning, especially in experiments where the language of the participants is not available, like on the Web. In this task, performance was expressed in terms of search velocity. Detection of errors was not used as an indication of performance because error rate was found to be a very insensitive measure. When the task of letter search and that of reading are compared under favorable conditions, the results are similar, but the reading task has a lower sensitivity.³⁷ The similarity of eye movements in target search tasks and reading is under debate,⁷ however, Roufs and Boschman verified that for their experiment of letter search the occulo-motor behavior is similar to the eye movements that occur during reading.³⁷

A different task was considered by Buchner and Baumgartner.⁴⁰ Their task required reading a comprehensive text, but they measured the number of errors detected. Participants had to read 15 stories of 875 words, each one containing 30 errors of different type — like duplicate letters or grammatical errors — in order to force the readers to comprehend the text.

Our experiment

In our experiment we analyze the readability of colored text on a uniform colored background for color combinations at different levels of lightness difference, as defined in Equation (3), namely 20, 25, 30, and 35 CIELAB units. These values are the same as those taken into account and evaluated in the initial execution of the experiment we described in an earlier paper.¹ The assumption of our work is that reading performance increases as the lightness difference

increases, until a threshold of good readability is reached; a further increase in lightness difference above this threshold will not affect performances.

We performed the experiment on the Web, where devices and viewing conditions vary because every Web user has their own equipment and operates in an uncontrolled environment. The execution in an uncontrolled environment requires to acquire some knowledge or to do some assumptions on the display and environment settings. In particular, it is necessary to define a proper color model to convert colors defined in colorimetric terms into device digital counts (RGB) for rendering. On purpose, we did not deliver a calibration or characterization tool to make the users adjust their display or to obtain information about its settings; we assumed that they use the brightness and contrast controls on their monitors to regulate them to achieve a device contrast typical of the sRGB reference conditions. The sRGB specification defines reference conditions both for device and environment,²² but in the context of the Web, it is very difficult to define an average environment encompassing viewing conditions, display device, operating system, and so on. The Web users' environment has a great variance with respect to the sRGB average definitions.

The brightness and contrast settings, as well as the amount of ambient light on the screen may influence the lightness difference of the color combination. The contrast control affects the luminance reproduced for the reference white signal, while the brightness control alters the black level of the display, with the effect of changing the effective display gamma.⁴³ We performed a simulation to verify the error we incurred when we computed the lightness difference assuming the sRGB color space when the user's monitor has a gamma value which is different from the sRGB specification. We tested real gamma values in the range [1.8, 2.7], and we determined that

the average error in ΔL^* is 2.4 with standard deviation 1.4. Due to chromatic adaptation, the difference in display white point is less important compared to gamma.

In our experiment we have considered a task of letter search on pseudo-text similar to that of Roufs and Boschman.³⁷ Since our experiment is conducted on the Web, we could not consider tasks based on reading errors or adopting comprehensive text because of the remote execution and the fact that the participants to the experiment likely have different mother languages. The users were asked to count the occurrences of a random character in a sequence of words composed by a random selection of characters, and presented with a colored text on a colored background. The differences with respect to Roufs and Boschman³⁷ are that, in each task, the character to be found was randomly selected, and that the lower case letters pseudo-text was generated fresh for each task (they mostly used the target 'A' and they had a fixed set of pseudo-texts). The font was fixed, and we chose the smallest font size found on very popular Web pages. This font was Arial with a nominal dimension of 11 pixels, which corresponds to 8 points on a 96 dpi display. The number of characters to be found was random, with average 30. The main page of the experiment is shown in Fig. 1. We asked the web users who volunteered for the experiment to perform the test several times. We found that the average number of tests performed was about 3, and that about the 50% of participants did the test only once. Each time the colors of foreground and background were chosen at random, but constrained to a given lightness difference, which was randomly selected among the values 20, 25, 30, and 35 CIELAB units.

At the beginning of the test, the observers are presented a blank frame without characters; then, when they starts the test by clicking the "Start" button (see Fig. 1), the character to be found and the random text appear. The observers have to scan the text and click the "Count(+1)"

button each time they read the character. Finally, the observers stop the time counter by clicking on "Stop."

	READABILITY TEST	Character
This is a simple readability test Count the occurrences of a character (indicated in the box at the upper right) in the colored random text in the center. At each test repetition, oackground and foreground colors change. Do as many repetitions as you can without getting ratigued. We are	nvýdsinisvvejilit Jářnas witnami drazgovy wrthvav nikvydť ptructa zvveju špejihli volnáv vserav vstela ddgien gdeninas vrvejni bazdy szgla volná v tvšať gdgu tolas huyvy nyvťas uedvavust htvihrávveniag cesove merho tivstyfi kolet ladoj seutra ú jvyktav apravaju evygli tvizno norrul v jimm nevog	V Start Count (+1) Stop
recording the time you need to complete the counting task under different color combinations. Perform the test at the distance	Starting the experiment	Timer 0:33 Counter 0
from the screen you are used to read Web pages. And wear glasses if you need them!! Please note that participation in this test is strictly voluntary and anonymous. It records only your monitor resolution and your results.	Instructions Click on the "Start" button to start the test. You with a character and a random text; Scan the text and click on the "Count(+1)" butt view the specif charachter; When you are done click on the "Stop" button	ion each time you

Fig. 1. Layout of the Web experiment

The task in our experiment is very similar to that described by Boschman and Roufs in Section 2.4 of their second paper.⁴² The counter was only used to filter the records to delete possible errors, i.e., observers just clicking away without really reading the text.

The colors of text and background were randomly selected from the Munsell Atlas.⁴⁴ The Munsell color system, often used for specifying colors,^{28, 45} is a perceptually uniform color space consisting of a set of samples, the dimensions of which are Munsell hue, value and chroma. There are five principal hues, namely red, yellow, green, blue and purple, together with five more that are mixtures of these. The value is specified by an integer in the range from 1 (black) to 10 (white). The chroma is the radial distance from the achromatic axis. There is no mathematical expression for mapping Munsell notations to the corresponding CIE XYZ tristimulus values; all color transformations must be performed by means of look-up tables.⁴⁵ In our case, the 2,745 samples of the Munsell Atlas used have been provided by Travis.²³ The

random selection of the color combination is performed by a Java applet that randomly looks for a couple of Munsell chips having a lightness difference close to that requested. As the atlas is a discrete color space, color lightness is then adjusted to preserve the desired distance between foreground and background colors by interpolating the Munsell colors while keeping the result of the interpolation inside the display gamut (sRGB). The conversion between colorimetric data and RGB was computed applying the sRGB reference conditions.²²

Results

We collected experimental data for about three months. In this time, about 1170 tests were performed. For each test, we recorded the following information: foreground and background colors, time employed to perform the experiment, character to search, IP address, and screen resolution. In addition, participants were asked to indicate the type of monitor they used, selecting between LCD and CRT.

One of the problems in conducting Web experiments is the challenge to detect records belonging to tests performed incorrectly. To avoid as much as possible the occurrence of mistakes we kept the experiment as simple as possible and gave clear instructions. To set criteria for discarding wrong records, we made the assumption that the average character counting performance of the participants in the traditional controlled experiment described in our earlier work³ can be taken as a control group for detecting invalid observations on the Web. Consequently, we discarded Web records meeting the following criteria: records with a null counter, records with counts much greater than 30, which was the average number of characters to detect, records with counts lower than 15, which we considered an indication that the observer stopped reading before the end, and records with completion time greater than 80 sec, which we defined on the basis of the traditional test results as the maximum time employed to perform the

test correctly. After discarding the records classified as invalid, we were left with 1029 observations.

Based on the observations reported in the previous studies on readability summarized in Section 1, a rule for readability should be based on luminance contrast. Indeed, in the selection of color combinations, text polarity, hue and saturation may be design choices, but the luminance contrast is a setting associated with readability constraints, as this is also considered in the most recent W3C guidelines for accessibility already mentioned.⁵ Design suggestions can be given in terms of a preferable text polarity, and in avoiding hue combinations that appear to impair reading.

As already mentioned, in our previous work¹ we concluded that the readability threshold is 30 CIELAB units. Based on this result, in the present study we subdivided the data into two groups: a first group comprises the data derived from color combinations with lightness difference below threshold (BT group), the second group comprises the data derived from color combinations with lightness difference above threshold (AT group). Inside each group we studied the effect of text polarity and luminance of the background, and the effect of color in terms of chromatic contrast and hue of the text against an achromatic background. The effect of text polarity has been previously studied in a previous paper.⁴ The data was analyzed with the Wilcoxon rank sum test, a non-parametric test for comparing locations of two different populations⁴⁶ and least square regression.

Text polarity and background luminance

First of all, we investigated the effect of text polarity. Statistics of the time employed to perform the counting task under negative polarity (light text on a dark background) and positive polarity (dark on light) are provided in <u>Table 1</u> separately for the two data groups BT and AT. Remember that execution time is our measure of reading performance.

BT group - Execution time							
Text Polarity	Min.	Median	Mean	Max.	sd		
Negative	25	47	48.57	78	11.2		
Positive	18	45 46.31		80	10.8		
AT group - Execution time							
Text Polarity	Min.	Median	Mean	Max.	sd		
Negative	19	45	46.56	79	11.5		
Positive	24	42	44.25	80	10.8		

Table 1. Statistics of the time employed to perform the character counting task for data grouped according to text polarity (BT = ΔL^* below threshold, AT = ΔL^* above threshold). Times are in seconds.

The median execution time for negative polarity was found to be significantly higher than that for positive polarity in both the BT and AT groups (p-value = 0.01 in both groups). The result is consistent with the majority of studies on readability, which verified that the negative polarity case is the most difficult case. We also verified that the median execution time of the BT group is significantly higher than that of the AT group in both the positive and negative polarity cases (p-value = 0.01 for the positive polarity case and p-value = 0.03 for the negative polarity case), which confirms the suitability of the threshold previously detected regardless of text polarity. Fig. 2 illustrates the relationship between performance and lightness difference separately for each of the values ΔL^* considered in the work.

As far as the luminance of the background is concerned, we verified that it has an important effect on readability, but we observed also quite a high level of confounding with text polarity, as expected. Indeed, regression analysis reveals a significant direct relationship of background luminance with performance in both the BT and AT groups (p-value = 0.001 in the BT group and p-value = 0.006 in the AT group) when text polarity is not taken into account,

indicating that a light background facilitates readability, but the statistical significance drops in both groups when the relationship is studied separately for polarity. The indication that a light background is preferable still holds in the BT group with negative polarity and AT group with positive polarity. These results are in agreement with previous studies.^{34, 35}

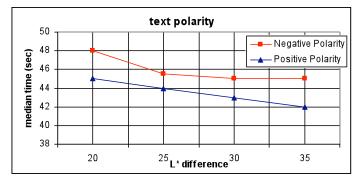


Fig. 2. Plot of the median times for the execution of the test with color combinations at different levels of lightness difference.

Chromatic contrast

Let us first note that usually in the studies about the role of color in reading, only a few color combinations are considered and the observers are asked to perform the reading task for each of them. To the contrary, in our study each color combination was randomly selected within the Munsell Atlas and we had therefore a dataset of color combinations that span the entire gamut of the Munsell Atlas rendered on the sRGB color space. Since we verified that we did not have duplicate records, only one observer tested each color combination.

In order to quantify the chromatic contrast in our color combinations we use the CIE94 color difference formula, recommended by CIE in 1994 and based on the CIELAB space, sometimes abbreviated as ΔE^*_{94} .⁴⁷ More recently recommendations exist (i.e. CIEDE2000), however results indicate that for a set of CRT colors with large differences CIE94 is a good choice.⁴⁸ Luminance contrast and chromatic contrast are not additive in reading performance,

therefore in the CIE94 equation we always set $\Delta L^* = 0$ to evaluate only chromatic contrast. We indicate this measure with Δab_{94} .

When using the CIE formulæ to measure chromatic contrast, the color attributes of foreground and background are treated without any distinction, as these formulæ have been defined for the comparison of two equivalent color samples. Since in the case of readability foreground and background colors should be treated differently, as it is confirmed by the effect of text polarity, at first we partitioned the data according to chroma polarity, defined as the sign of the difference between the chroma of the background and the chroma of the foreground, that is, $\Delta C^* = C_b^* - C_c^*$. Table 2 lists the median execution times for the subsets considered.

Median times	Negative Polarity		Positive Polarit	у
	$\Delta C^* < 0$	$\Delta C^* > 0$	$\Delta C^* < 0$	$\Delta C^* > 0$
BT group	45	49.05	44	45
AT group	44.5	46	40	43

Table 2. Median execution times for data grouped according to lightness difference (BT and AT), text polarity and chroma polarity. Times are in seconds.

The most interesting information provided by <u>Table 2</u> concerns the two extreme cases. In the already difficult case of difference in lightness below threshold and negative polarity, the median execution time for $\Delta C^* > 0$ was found to be significantly higher than that for $\Delta C^* < 0$ (pvalue = 0.03), suggesting that a background more chromatic than the foreground makes reading even more difficult. In the easier case of difference in lightness above the threshold and positive polarity, the median execution time for $\Delta C^* < 0$ was found to be significantly lower than that for $\Delta C^* > 0$ (p-value = 0.01), suggesting that a background less chromatic than the foreground makes reading even more easy. Also in the other two cases there is an indication that a background less chromatic than the foreground can facilitate reading, but the differences observed are not statistically significant. To deepen our understanding of the above result, we defined a "Low Chromatic" group (LC), which includes data from color combinations where the chroma of the background is lower than 16, and a "High Chromatic" group (HC), which includes data from color combinations where the chroma of the background is greater than 20, and looked at the execution times based on this further partition of the data. The threshold of 16 and 20 were derived empirically. Figure 3 shows samples of combinations from the LC and HC groups, and Table 3 reports the median execution times for the two sets in the case $\Delta C^* < 0$. In the case of $\Delta C^* > 0$, for the LC group we had almost no data, due to the low value of the background's chroma, and therefore the median times for the HC group were practically the same as shown in Table 2.

From <u>Table 3</u> it can be seen that the lowest execution time of <u>Table 2</u> (40 sec), which refers to the easy case of difference in lightness above threshold and positive polarity, is mainly due to the color combinations with a low chroma background.

Median times		Negative Polarity		Positive Polarity		
		$\Delta C^* < 0$	$\Delta C^* > 0$	$\Delta C^* < 0$	$\Delta C^* > 0$	
BT group	LC group	45.5	No records	44	No records	
	HC group	45	49.5	44	45	
AT group	LC group	45	No records	38	No records	
	HC group	44	46	42.5	43	

Table 3. Median execution times for data grouped according to lightness difference (BT and AT), text polarity, chroma polarity, and background chroma (LC and HC). Times are in seconds.

The possible dependence of the reading times from Δab_{94} , which, we remind, is our measure of chromatic contrast, was studied only in the two cases of greater interest above highlighted, namely the most difficult case of difference in lightness below threshold, negative polarity and $\Delta C^* > 0$ and the easiest case of difference in lightness above threshold, positive

polarity and $\Delta C^* < 0$. By using regression analysis we verified that in the first case there is a significant (p-value = 0.003) inverse relationship between reading performance and chromatic contrast; execution times increase as chromatic contrast increases, indicating a penalizing effect of this parameter. In the second case, on the contrary, the relationship is not significant, and this is consistent with the conclusions of other studies, which found that the chromatic contrast does not improve reading performance when a sufficient luminance contrast is present.

en	мер	web	wen	web	web	web	web	****
eb	web		web	web	web	web	web	we
eb	web	we						
eb	web	we						
eb		web	web	web	web	web	web	we
eb	web	web	web	web	web		web	we
eh	woh	weh	woh	woh	web	web	woh	MO
cu	web	web	web	web	web	wen	web	we
eb	web		web		web	web	web	we
eb		web	web	web	web	web	web	WE
eb	web	web	web	web	web		web	we
eb	web	we						
eb	web	we						
eh	web	web	web	woh	web	web	woh	WO

Fig. 3. Examples of color combinations in the LC group (left) and HC group (right).

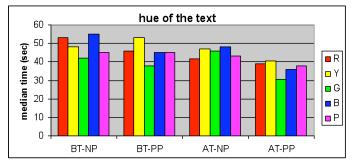


Fig. 4. Median execution times for colored text on low chromatic background. Color combinations are grouped according to the hue of the text into the five principal hues in the Munsell Atlas (Red, Yellow, Green, Blue, and Purple). PN and PP denote negative and positive polarity, respectively. BT and AT denote ΔL^* below and above threshold, as before.

Hue of the text

In order to evaluate the effect of the hue we considered the principal hue intervals defined on the Munsell Atlas: red (R), yellow (Y), green (G), blue (B), and purple (P). Given that we have verified that a low chromatic background is more suitable for comfortable reading, we consider only the LC group previously defined. For this analysis, the data is partitioned according to lightness difference, text polarity and hue. We did not partition also for chroma polarity since, due to the low value of Cb* in the LC group, almost all color combinations have $\Delta C^* < 0$, as already pointed out. As a result of splitting the data of the LC group into 20 segments, we are left with groups of very small size compared with those used in the previous analyses and therefore we did not perform any statistical analysis. However, by observing the reading times (Figure 4) we may at least note that red and blue text is very difficult with low luminance contrast (BT) and lighter background (PP). In addition we note that with high luminance contrast (AT) and lighter background (PP), which is our easiest condition, the hue of the text does not appear to

have much influence on readability, apart from green, which seems to facilitate the reading even more.

Green appears to be the most readable text also below threshold. This finding is consistent with that of Knoblauch and colleagues,¹³ which found that at a low luminance contrast (0.12 units of Michelson contrast) the color indicated with BG (blue-green) is the case with best reading performance. We have verified that, according to our hue subdivision, that color is green.

Conclusion

In this paper, we have presented a study on the readability of text rendered with luminance and chromatic contrast on the Web. Our analysis of reading performance and color dimensions confirms our previous finding that in the design of a textual display one should consider ensuring a proper luminance contrast between foreground and background that we identified in 30 units of CIE lightness difference, where lightness is computed from RGB data assuming the sRGB color space. In addition, to the extent of a pleasant color selection, one should also take into account that dark text on light background is more readable. In particular, a light low chromatic background is the choice that results preferable from our study. Often a vivid-colored background is used to highlight words so they can easily be found; the analysis of the effect of the chromatic contrast suggests that when it is used to highlight paragraphs, it should instead be muted so the text is more readable. Our conclusions are coherent with those of previous reference studies in the field, and we think that this provides an adequate validation of our Webbased experiment.

Reference List

- 1. S. Zuffi, P. Scala, C. Brambilla, and G. Beretta, "Web-based vs. controlled environment psychophysics experiments art. no. 649407," Image Quality and System Performance IV **6494**, 49407-49407 (2007).
- 2. C. B. Mills, "Reading text from computer screens," ACM Computer Surveys **19**(4), 329-358 (1987).
- 3. S. Zuffi, G. Beretta, and C. Brambilla, "A color selection tool for the readability of textual information on Web pages art. no. 606108," Internet Imaging VII **6061**, 6108-6108 (2006).
- 4. S. Zuffi, C. Brambilla, G. Beretta, and P. Scala, "Human computer interaction: Legibility and contrast," 14th International Conference on Image Analysis and Processing, Proceedings, 241-246 (2007).
- 5. B. Caldwell, M. Cooper, L. Guarino Reid, and G. Vanderheiden, "Web Content Accessibility Guidelines (WCAG) 2.0" (11 December 2008, 2008), retrieved <u>http://www.w3.org/TR/WCAG20/</u>.
- 6. M. A. Tinker, *The Legibility of Print* (Iowa State University Press, 1963).
- 7. G. E. Legge, *Psychophysics of Reading* (Lawrence Erlbaum Associates, Mahwah, New Jersey, 2006).
- 8. R. H. Hall and P. Hanna, "The impact of web page text-background colour combinations on readability, retention, aesthetics and behavioural intention," Behaviour & Information Technology **23**(3), 183-195 (2004).
- 9. A. C. Naiman, "The Use of Grayscale for Improved Character Presentation," Doctor of Philosophy (University of Toronto, Toronto, 1991).
- 10. G. W. Radl, "Experimental investigations for optimal presentation-mode and colours of symbols on the CRT-screen," in *Ergonomics Aspects of Visual Display Terminals*, E. Grandjean and E. Vigliani, eds. (Taylor and Francis, London, 1980), pp. 127-136.
- 11. H. Bouma, "Visual reading processes and the quality of text displays," in *Ergonomic Aspects of Visual Display Terminals*, E. Grandjean and E. Vigliani, eds. (Taylor and Francis, London, 1980), pp. 101-114.
- 12. M. Bruce and J. J. Foster, "The visibility of colored characters on colored backgrounds in Viewdata displays," Visible Lang. **16**(4), 382-390 (1982).
- 13. K. Knoblauch, A. Arditi, and J. Szlyk, "Effects of chromatic and luminance contrast on reading," J Opt Soc Am A **8**(2), 428-439 (1991).
- 14. G. E. Legge, G. S. Rubin, and A. Luebker, "Psychophysics of reading V. The role of contrast in normal vision," Vision Res **27**(7), 1165-1177 (1987).
- G. E. Legge, D. H. Parish, A. Luebker, and L. H. Wurm, "Psychophysics of reading XI. Comparing color contrast and luminance contrast," J Opt Soc Am A 7(10), 2002-2010 (1990).
- 16. P. Whittle, "Contrast colors," in *Colour Perception: From Light To Object*, R. Mausfeld and D. Heyer, eds. (Oxford University Press, 2003).
- 17. B. McIntyre, "A Constraint-based Approach to Dynamic Colour Management for Windowing Interfaces," Master's Thesis (Univ. of Waterloo, Ontario, 1991).

- 18. H. L. Snyder, "Image quality," in *Handbook of Human-Computer Interaction* (Elsevier, Amsterdam, 1993).
- 19. K. K. Shiel and C. C. Lin, "Effects of screen type, ambient illumination, and color combination on VDT visual performance and subjective preference," International Journal of Industrial Ergonomics **26**(5), 527-536 (2000).
- 20. G. Beretta, "Color aspects of variable data proofing," Internet Imaging VI **5670**, 175-182 (2005).
- 21. K. Sakatani and T. Itoh, "Image Processing Apparatus," 6,587,225 B1 (2003).
- 22. M. Nielsen and M. Stokes, "The Creation of the sRGB ICC Profile," in *Sixth Color Imaging Conference: Color Science. Systems and Applications*, (IS&T, Scottsdale, AZ, 1998), pp. 253-257.
- 23. D. Travis, Effective Color Displays, Theory and Practice (Academic Press, 1991).
- 24. K. K. Shieh and M. T. Chen, "Effects of screen color combination, work-break schedule, and workpace on VDT viewing distance," International Journal of Industrial Ergonomics **20**(1), 11-18 (1997).
- 25. C. Chase, A. Ashourzadeh, C. Kelly, S. Monfette, and K. Kinsey, "Can the magnocellular pathway read? Evidence from studies of color," Vision Res **43**(10), 1211-1222 (2003).
- 26. G. E. Legge and G. S. Rubin, "Psychophysics of reading IV. Wavelength effects in normal and low vision," J Opt Soc Am A **3**(1), 40-51 (1986).
- 27. M. L. Matthews, "The influence of colour on CRT reading performance and subjective comfort under operational conditions," Appl Ergon **18**(4), 323-328 (1987).
- 28. G. Wyszecki and G. S. Stiles, *Color Science: Concepts and Methods, Quantitative Data and Formulae, 2nd ed.* (Wiley, 1982).
- 29. ANSI, "American National Standard for Human Factors Engineering of Visual Display Terminal Workstations," (The Human Factors Society, Inc., 1988).
- 30. J. Schanda, "Colour and the Visual Display Unit," in *Colour 1993 Conference*, (AIC, Budapest, 1993).
- 31. G. Westheimer, P. Chu, W. Huang, T. Tran, and R. Dister, "Visual acuity with reversedcontrast charts: II. Clinical investigation," Optom Vis Sci **80**(11), 749-752 (2003).
- 32. S. Pastoor, "Legibility and subjective preference for color combinations in text," Hum Factors **32**(2), 157-171 (1990).
- 33. M. S. Sanders and E. J. McCormick, *Human Factors in Engineering and Design, 7th Edition* (McGraw-Hill, New York, 1993).
- 34. L. F. V. Scharff and A. J. Ahumada, "Understanding text polarity effects," Perception **34**, 133-133 (2005).
- 35. C. C. Lin, "Effects of screen luminance combination and text color on visual performance with TFT-LCD," International Journal of Industrial Ergonomics **35**(3), 229-235 (2005).
- 36. S. Fukuzumi, T. Yamazaki, K. Kamijo, and Y. Hayashi, "Physiological and psychological evaluation for visual display colour readability: a visual evoked potential study and a subjective evaluation study," Ergonomics **41**(1), 89-108 (1998).
- 37. J. A. J. Roufs and M. C. Boschman, "Text quality metrics for visual display units: II. Methodological aspects," Displays **18**(1), 37-43 (1997).
- 38. J.-H. Wu and Y. Yuan, "Improving searching and reading performance: the effect of highlighting and text color coding," Information and Management **40**(7), 617-637 (2003).
- 39. R. P. Carver, *Reading Rate: A review of research and theory* (Academic Press, Inc., San Diego, 1990).

- 40. A. Buchner and N. Baumgartner, "Text background polarity affects performance irrespective of ambient illumination and colour contrast," Ergonomics **50**(7), 1036-1063 (2007).
- 41. L. F. V. Scharff, A. L. Hill, and A. J. Ahumada, "Discriminability measures for predicting readability of text on textured backgrounds," Optics Express **6**(4), 81-91 (2000).
- 42. M. C. Boschman and J. A. J. Roufs, "Text quality metrics for visual display units: II. An experimental survey," Displays **18**(1), 45-64 (1997).
- 43. C. Poynton, *Digital Video and HDTV* (Morgan Kaufmann Publishers, San Francisco, 2003).
- 44. G. W. Meyer and D. P. Greenberg, "Perceptual Color Spaces for Computer Graphics," in *Color and the Computer* (Academic Press, 1987), pp. 83-100.
- 45. G. A. Agoston, *Color theory and its application in art and design*, Springer series in optical sciences (Springer-Verlag, Berlin, 1987), Vol. 19.
- 46. M. Hollander and D. Wolfe, *Nonparametric Statistical Methods, 2nd Edition* (Wiley, New York, 1999).
- 47. CIE, "Industrial Colour-Difference Evaluation," (Vienna (A), 1995).
- 48. K. M. R. Ho, G. Cui, M. R. Luo, and B. Rigg, "Assessing colour differences with different magnitudes," in *Interim Meeting of the International Color Association*, (AIC, 2004), pp. 117-120.