



Doodles for Authentication: Recognition and User Study Results

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HPL-2008-36

April 18, 2008*

Doodles,
Authentication,
Comparative
user study,
Dynamic
Time Warping,
L7 Features

Traditional means of computer based authentication based on username and password combinations become unwieldy as the number of password accounts one manages increases. The average computer user needs to remember a large number of text username and password combinations for different applications, which places a large cognitive load on the user. While biometric login based systems can free the user from remembering password information, acceptance of such systems is low due to privacy concerns. We propose the use of personalized hand-drawn "doodles" for authentication. Since doodles can be easier to remember than text passwords, the cognitive load on the user is reduced. Our method involves recognizing doodles by matching them against stored prototypes using handwritten shape matching techniques. To demonstrate the concept we have built a system which uses doodle authentication to login into password protected websites through a web browser. We report accuracy results for our doodle recognition system. We also discuss the results of a user study we conducted to compare the doodle based login system with a text password based login system. We finally conclude with a summary of next steps.

Internal Accession Date Only

Approved for External Publication

Submitted to 2008 International Conference on Intelligent User Interface, Canary Islands, Spain, Jan 13-16, 2008.

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ABSTRACT

Traditional means of computer based authentication based on username and password combinations become unwieldy as the number of password accounts one manages increases. The average computer user needs to remember a large number of text username and password combinations for different applications, which places a large cognitive load on the user. While biometric login based systems can free the user from remembering password information, acceptance of such systems is low due to privacy concerns. We propose the use of personalized hand-drawn "doodles" for authentication. Since doodles can be easier to remember than text passwords, the cognitive load on the user is reduced. Our method involves recognizing doodles by matching them against stored prototypes using handwritten shape matching techniques. To demonstrate the concept we have built a system which uses doodle authentication to login into password protected websites through a web browser. We report accuracy results for our doodle recognition system. We also discuss the results of a user study we conducted to compare the doodle based login system with a text password based login system. We finally conclude with a summary of next steps.

Author Keywords

Doodles, Authentication, Comparative user study, Dynamic Time Warping, L7 Features

ACM Classification Keywords

H.5.2 [Information Interfaces and Presentation]: User Interfaces - Input devices and strategies

INTRODUCTION

The average computer user needs to remember a large number of text username and password combinations for different applications on his or her local machine, intranet

at work, and the internet. In particular, there are a large and growing number of web-based applications including online banking, travel websites and email that require users to authenticate themselves on a daily basis. Users tend to choose passwords which can be easily recalled, and hence are also easy to crack. For example, in [1], the authors report that out of 14000 passwords studied by them, nearly 25% were found in a dictionary of 3×10^6 words. Furthermore, users also tend to write down their passwords and use the same password for multiple applications, leading to security risks.

Various solutions have been tried out in the past with different degrees of success. They either involve the use of tokens like RFID cards or biometrics. Approaches using token based authentication suffer from the same disadvantages as password based system. While biometric password authentication systems address most of the concerns present in password and token based systems effectively, they give rise to privacy issues. These issues are discussed in detail later in this paper.

In this paper, we describe the use of hand-drawn doodles for authentication. This method involves recognizing doodles as sequences of (x, y) coordinates by matching them against stored prototypes using handwritten shape matching techniques. Doodle based authentication systems can potentially overcome the limitations of text and biometric based systems. Furthermore, with touch screens, touch pads and other pen/touch input devices becoming more common on client devices, the hardware cost factor in using doodles for authentication is becoming a non-issue.

We conducted a preliminary user study in which participants were asked to login into a toy screen by using two methods: a text password based method and a doodle based method. The toy screen consisted of an image and welcome note if the participant was successful and a message asking the participant to try to login again if the login attempt was unsuccessful. After a participant had completed the task assigned to the participant, the participant was asked to complete a questionnaire and subjectively rate the two methods.

The paper is organized as follows. In Section 2, we briefly discuss prior work in doodle based systems. In section 3, we discuss the disadvantages of password and biometric

authentication systems. In Section 4, we introduce the idea of using doodles authentication. In Section 5, we describe a system that we have built which manages passwords for web applications through a web browser using doodle based authentication. Section 6 describes some of the experimental evaluation we are doing for benchmarking doodle recognition accuracy. Section 7 describes a user study that we had conducted and conclusions from the study. We present some conclusions and discuss next steps in the final section.

PRIOR WORK IN DOODLES

The use of doodles in lieu of conventional forms of authentication has been explored previously in other contexts. In [2], the authors propose graphical passwords as a novel form of authentication. The authors show that the space of all possible doodles is larger than the space of passwords. A brief survey of studies which show that pictures are easier to recall than words is presented by the authors. In [2] the authors report their findings from a user study based on doodles. It was found that users remember doodles as well as passwords if stroke order variations are not taken into account. Doodles have been proposed for “lightweight authentication” and personalization of public devices such as information kiosks in airports [7]. The authors use a large number of samples (ten samples per doodle) during training (i.e. registration). In a realistic scenario one cannot expect a user to enter more than a few samples during enrollment. In the experiments reported in this paper, we assume that a user enters only one doodle during enrollment.

DRAWBACKS OF PASSWORD AND BIOMETRIC AUTHENTICATION

Security of text passwords is primarily a function of the complexity of the password. The more complex a password the greater is its security, but complex passwords are also difficult for users to recall. Easy to recall passwords are also easy to guess or hack. Text passwords may also be clandestinely captured via keystroke capturing spyware. Also, text passwords are difficult and time consuming to enter on small devices such as PDAs and mobile phones, since they typically are not dictionary words, and have to be entered a character at a time

As an alternative to text passwords, biometrics, such as fingerprints have also been used to verify the user’s identity and provide access to the stored password information. This solution requires a special sensor for the biometric. Also, since a user’s biometrics are fundamental parts of his or her identity, and may also be used for many other purposes besides access to applications, the risks from this information being stolen or otherwise captured are extremely high. Once compromised, biometrics are difficult (if not impossible) to change. Further, biometrics, like fingerprints, can be traced back to the user and hence are not anonymous as text passwords. Though systems which store biometric information in a hashed form exist [6], they

don’t guarantee complete anonymity. Once we have a user’s biometric information we can easily check whether the user is enrolled in a system.

DOODLE BASED AUTHENTICATION

The key idea of this paper is to use a hand-drawn “master doodle” for authentication, instead of using text passwords or biometrics. At the time of setup, the user is asked to register his or her master doodle. The doodle can be drawn with a pen or a finger and requires a digitizer. With the proliferation of touchpad-enabled notebook computers and pen or touch-interfaces on mobile devices, we do not see this as a shortcoming of the solution. In fact any form of available mouse device may also be used, but in general these are less convenient for drawing with. The doodle in general may or may not have any interpretation (e.g. as a picture or signature), may use one or more strokes, may be short or long, and is restricted only by the size of the drawing area. The only criterion is that the user must select a master-doodle that he/she can recall subsequently.

In general, between one and three samples of the master doodle are collected at the time of enrollment. The doodle samples are stored as sequences of (x,y) coordinates along with pen-up and down events. When the user needs to access an application locally or on the web, he/she is prompted to draw his or her personal master doodle. The doodle is matched against the stored samples obtained during registration using standard handwritten shape matching techniques. Based on a threshold on the match score, the doodle is either accepted or rejected. If accepted, the user is granted access to the corresponding application.

Table 1 presents a brief comparison of different authentication methods. Even without taking into account the fact the people use easy to guess passwords, the size of the possible doodle space is much larger than space of all possible text passwords [3]. Furthermore, unlike in the case of textual passwords, there exist no precompiled dictionaries for doodles which could the render the task of guessing a doodle easy. Using the above two arguments it can be argued that doodles are more secure than text passwords [3,5].

Passwd Mgmt	H/W Cost	Security	Recall	Anony-mity	Ease of Use
Text	Low	Low	Low	High	Med
Doodle	Low-Med	Med	Med	High	High
Biometric	Med-High	High	High	Low	High

Table 1: Comparison of Authentication Methods

Doodles are clearly more anonymous than biometrics and in general, more than text passwords, given that people often

select familiar strings such as names and birthdays for text passwords. They are also significantly easier and faster to enter than text passwords, especially on touch-based interfaces where a soft keyboard is often the only option available for text input. Hardware cost is based on whether a user would require a hardware device that is used exclusively for authentication (and not used as an input device). Our assertion that doodles can be easier to recall than passwords is based on a number of studies which show that pictures in general are easier to recall than words [3]. However this assertion still needs to be validated in the specific case of doodles.

BROWSER DOODLES

We have implemented a system for managing passwords of web applications using doodles, which increasingly constitute the largest subset of commonly used applications for most users. In this system, a user chooses a master doodle for his/her account. All passwords of the user are protected by this master doodle. The master doodle can in turn be protected by a master password, if needed. One sample of the master doodle is collected during enrollment. Since our system is designed primarily to work on notebook computers equipped with integrated touchpads, visual feedback while doodling is provided using a separate doodle window.

When a user visits a password protected page, the user enters the username and password for that site into the system, for enrolling/registering that particular page with the password management system. The username and password are stored in a database along with web application’s URL.



Figure 1. Application login using a doodle. Visual feedback while doodling is provided using a small window.

When the user visits the same page again, he can log into the system by the drawing his doodle using the entire touchpad, and using the doodle window for feedback (Figure 1). If the doodle closely matches the master doodle, the username and password for that website are retrieved from the database and the user is logged into the site automatically. In addition, the user may also directly enter the username or password instead.

DOODLE RECOGNITION

The core problem in using doodles instead of passwords is that of matching hand-drawn shapes which exhibit some variability every time they are drawn.

During enrollment, one cannot expect a user to draw more than one or two samples of the master doodle. Ideally, the doodle matching system should be able to perform robustly with a single sample of the user’s doodle.

For our initial experiments, we have used handwritten Tamil characters drawn from the Tamil isolated character dataset [8] as examples of doodles. We selected this dataset because of the availability of multiple samples per character for several users, and the presence of both single stroke and multi stroke characters, and abstract shapes. Although the data may not be representative of doodles users may come up with, and is collected using TabletPCs and PDAs rather than touchpads, it allows us to design and benchmark algorithms for doodle recognition.

One way to evaluate doodle recognition accuracy in the authentication context would be to evaluate the False Reject and False Accept rates when doodle samples from a user, and random other doodles respectively are matched against one or more samples of the user’s master-doodle.



Figure 2. Sample characters from Isolated Handwritten Tamil Character Dataset hpl-tamil-iso-char.

Since our present focus is on comparing different sets of features for matching doodles, we have selected the first 50 character classes from the database, and cast the doodle matching problem as a 50-class recognition problem, rather than a verification problem. The hypothesis is that features that are intrinsically better at capturing the shape of the doodle in the identification (recognition) context will also work well in the verification context.

Data from ten different users was used in the evaluation, and the recognition accuracy was computed for each user separately and averaged. For each user, a set of prototypes was constructed by selecting one random sample per pattern class, for a total of $50 \times 1 = 50$ prototypes. The test set used for evaluating recognition accuracy for that user was composed of five samples (different from the one selected for training) for each class, for a total of $50 \times 5 = 250$ samples. Both training and test samples were subjected to the same preprocessing: they were normalized to a constant

size, smoothed, and resampled uniformly along the trajectory to yield a fixed number of points. Multi-stroke characters were treated as single-characters by ignoring the stroke transitions and concatenating the strokes. All the characters were resampled to sixty points. We experimented with 1-nearest neighbor classification using different features and distance measures.

Features

The features we tried included x and y coordinates of the doodles (after preprocessing the sample as described), the normalized first and second derivatives [4], and the curvature value at each point. Let x_i and y_i be the i^{th} point in the input character/doodle. First derivatives x'_i and y'_i are computed as:

$$x'_k = \frac{\sum_{i=1}^r i.(x_{k+i} - x_{k-i})}{2 \sum_{i=1}^r i^2}, \quad y'_k = \frac{\sum_{i=1}^r i.(y_{k+i} - y_{k-i})}{2 \sum_{i=1}^r i^2}$$

where the value of r determines the number of neighboring points used in the computation. (We used $r=2$.) From the first derivatives the *normalized* first derivatives are computed as:

$$\hat{x}'_i = \frac{x'_i}{\sqrt{x_i'^2 + y_i'^2}}, \quad \hat{y}'_i = \frac{y'_i}{\sqrt{x_i'^2 + y_i'^2}}$$

The normalized second derivatives are calculated in a similar manner. The curvature is computed as

$$\kappa_i = \frac{x'.y'' - x''.y'}{(x_i'^2 + y_i'^2)^{3/2}}$$

where x' , y' and x'' and y'' are the normalized first and second derivatives respectively.

Distance Measures:

We experimented with both Euclidean and Dynamic Time Warping (DTW) distance in our experiments. DTW is a technique which uses dynamic programming to find the optimal alignment between any two time series or sequences, by warping one of the time series non-linearly along its time axis. This warping based alignment between the sequences can then be used to find the dissimilarity/distance between them. Let P and Q be 2 time series of lengths m and n given by:

$$P = p_1, p_2, \dots, \dots, p_i, \dots, p_m$$

$$Q = q_1, q_2, \dots, \dots, q_i, \dots, q_n$$

$$\text{where } p_i = \{x_{p_i}, y_{Q_i}\}.$$

A 2 dimensional cost matrix C of size m by n is generated where the value at $C(i,j)$ is given by:

$$C(i, j) = d(p_i, q_j) + \min(C(i-1, j), C(i-1, j-1), C(i, j-1))$$

$d(p_i, q_j)$ is the local distance between two points in the series. In our experiments we used the Euclidean distance between points as the local distance measure. The computation starts at $C(1,1)$ and ends at $C(m,n)$. $C(m,n)$ gives the DTW distance between the two sequences. To speed up the DTW computations, the Sakoe-Chiba band constraint [9] was used with the width of the band set to 40.

Initial Recognition Results:

Table 2 given below shows the recognition accuracies from using two different sets of features, and two distance measures (Euclidean and Dynamic Time Warping (DTW)).

Features	Distance Measure	Avg Accuracy (%)
X-Y	DTW	86.12
X-Y, Normalized First, Second Derivatives and Curvature	DTW	90.56
X-Y	Euclidean	77.48

Table 2: Doodle Recognition Results

From Table 2, it is clear that despite normalizing all samples to a constant number of points, DTW distance is a much better distance measure when compared to Euclidean distance, for doodle data. We were able to achieve an overall accuracy of 90.56 % on this dataset, which is very encouraging considering that (i) the final usage scenario involves verification with the possibility of rejection, (ii) this result is using a single training sample of each doodle, and that we can expect accuracy to improve significantly as more samples of the user's doodle become available as a byproduct of usage.

USER STUDY COMPARING PASSWORDS AND DOODLES

We conducted a user study in which participants were subjected to password and doodle based login processes. Seven females and one male with ages between 25 and 31, participated in this study. The average age of the participants was 28. Participants were selected based on the number of passwords they type each day and the number of online accounts they had. Only participants who typed less than three passwords a day and had less than five online accounts were selected for the study.

The study consisted of two stages in which participants were subjected to password based and doodle based login methods. To remove any bias due to the order in which the participants went through the two methods, half of the users were presented first with the password based method and the other half was presented with the doodle based method. The whole process was done sequentially-a participant had to go through one method of login fully before moving on to the other method.

At the start of each login process participants were explained in detail the corresponding method of login and were allowed to experiment with training modules in which they could register their passwords and doodles and login as many times as they wanted. After the training phase, participants had to register their username/password or doodle again. Participants were given the freedom to choose any username/password or doodle irrespective of what they had used for the training phase.

For each process, participants had to create a registration username/password or a doodle and then login thrice into the system. Before the second attempt a break of 5 minutes was also given and before the third login attempt participants were given a newspaper to read for ten minutes. This was done to distract the participants and simulate the effect of time on the participants' login process and to perturb the participant.

Participants at the end of each process were asked to complete a questionnaire and subjectively rate the two methods on an integer scale of 1-7 based in response to three questions. The questions are given below:

1. Did this task allow you to enter your password in a natural way?
2. How difficult or easy was it to complete this task?
3. Rate your overall experience and satisfaction in the activity you just did.

The subjective rating table which the participants used to answer the above three questions is given in Table 3 below.

Point	Question 1	Question 2	Question 3
1	Strongly Disagree	Very Difficult	Very Bad
2	Disagree	Difficult	Bad
3	Somewhat Disagree	Somewhat Difficult	Somewhat Bad
4	Neither Agree or Disagree	Neither Easy or Difficult	Neither Bad or Good
5	Somewhat Agree	Somewhat Easy	Somewhat Good
6	Agree	Easy	Good
7	Strongly Agree	Very Easy	Very Good

Table 3: Interpretation of the Subjective Ratings

The average ratings, given by the participants, for passwords and doodles for the three questions are given in figure 3 and the questions are given in below.

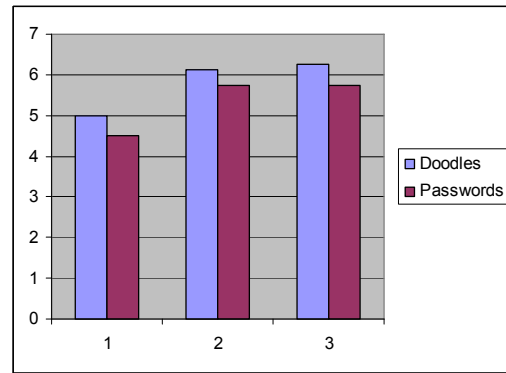


Figure 3: Average Subjective Ratings For The Two Methods

The subjective ratings for doodles are higher than passwords by at least half a point for all the three criteria. Though, this indicates a small preference towards doodles, a much larger study is needed to draw stronger conclusions. In addition to the subjective ratings, participants were asked to comment upon both schemes.

Some of comments which may be of relevance to the design of a future doodle based system are summarized below.

- Two out of eight participants commented that the doodle authentication should be successful only if the doodles match both in size and shape and not in shape alone. The participants felt that the additional constraint on size will enhance security.
- Notably, three out of eight participants commented that text passwords are difficult to remember.
- Four participants felt that doodles gave them more freedom as they could come up with any combination of symbols, letters and words as their doodle, while for passwords they are limited by the keys present in the keyboard.
- Half of the participants said they will prefer the doodle based login scheme to the password based one.

SUMMARY AND NEXT STEPS

In this paper, we have described authentication based on doodles. Doodle based authentication systems can be potentially better than text or biometrics based authentication systems due to greater anonymity and ease of use. We also presented a browser based password management system that we have. This system allows users to sign in into websites using a single personal doodle, known as the master doodle.

We have presented preliminary results on doodle recognition based on a dataset of Tamil symbols, using a single sample for “training”. These results illustrate the feasibility and security of doodle based authentication based on only a few registration/enrollment samples. We are working on studying the impact of adaptation on accuracy using different adaptation schemes; we expect

substantial increases in accuracy from a small number of additional training samples. We are also in the process of collecting real doodle samples using the notebook touchpad from a set of users over a period of time, to simulate the final application scenario.

We also presented results from a preliminary user study in which users were asked to subjectively rate doodle and password based login methods. We plan to use the feedback from this study to improve our system.

Finally, we plan to conduct a large-scale user study with the final adaptation-enabled system in order to measure users' ability to recall doodles, and to understand usability and user acceptance of the proposed solution.

ACKNOWLEDGMENTS

We would like to Dr. Kunal Kapoor of Human Factors International for helping us with the user study.

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